

# Introduction from **Nicky Pace & Liz Hanlon**

This quarter the HSAB have been working very hard regarding their priorities. The board is working toward supporting the most vulnerable adults within our society. We have developed multi-agency guidance regarding self neglect and those adults who have complex needs and who sometimes make unwise decisions. We have looked at partner agency working and have produced guidance for agencies that come across these complex cases. We have also published guidance regarding missing people and those who are again the most vulnerable.

The board is currently looking at developing our priorities for the forthcoming year and will be looking at closer joint priorities with the Hertfordshire Safeguarding Children Partnership. We will be looking at targeting violent crime within Hertfordshire and neighbouring districts that are having an impact on Hertfordshire. These priorities will be published within our business plan and I will keep you updated with the progress throughout the year. We continue to develop our multi agency learnings following the recommendations from our Safeguarding Adult Reviews which are published on our website. I am looking forward to the year ahead.

**Liz Hanlon**

This is the last piece I will be writing for the newsletter as the Independent Chair of the HSCB.

As you will know from this newsletter, following the review by Alan Wood in 2016 significant changes were proposed to take over from the current structure of Local Children Safeguarding Boards (LSCBs).

The Children and Social Work Act 2017 removed the requirement for Local Authorities to establish LSCBs and instead placed a duty on three safeguarding partners – the local authority, police and health – to work together to safeguard and promote the welfare of children in their area.

The Act also provides for a new system of local and national reviews. The safeguarding partners will be responsible for local child safeguarding practice reviews, which will lead to local learning. The new Independent (National) Child Safeguarding Practice Review Panel will commission and publish reviews of serious or complex cases which can lead to national learning. Following the passage of the Act in April 2017, the Government revised the statutory guidance Working Together to Safeguard Children, the regulations required to commence the legislation. The revised Working Together was published in June 2018.

## **Nicky Pace**

Independent Chair  
Hertfordshire Safeguarding  
Children Partnership

## **Liz Hanlon**

Independent Chair  
Hertfordshire Safeguarding  
Adults Board

Hertfordshire published its new Partnership arrangements on 31st January, a link to the plan can be found [here](#).

It is an exciting time and gives us the opportunity to look at how we can really impact of improving on outcomes for children and young people in Hertfordshire.

We have changed the name to Hertfordshire Safeguarding Children Partnership (HSCP) and we are introducing Learning Hubs into localities (see article) but some things haven't change, like the training provided by the HSCP. I will continue to be involved but in a new role as an independent scrutineer of the partnership arrangements. We will continue to keep you informed of changes over the next few months.

**Nicky Pace**

## Info for professionals added to the HSCP website:

### Suicide prevention policy

Our vision is to make Hertfordshire a county where no one ever gets to a point where they feel suicide is their only option

[Herts suicide prevention strategy](#)

### CiN multi-agency protocol

[CIN multi-agency protocol and procedure](#)

## Info for professionals added to the HSAB website:

HSAB Practice Guidance; including Escalation policy, Self-Neglect Policy and Multi-Disciplinary Guidance for complex cases:

[Procedure for professionals](#)

# Learning Hub: Gangs and Knife Crime Local Forums March 2019

**The Learning Hub is an important two way feedback loop between front line practitioners and the Strategic Safeguarding Boards, ensuring learning on priority local issues is shared and acted on at all levels in a timely way.**

The first Learning Hub is running in March 2019 on the theme of gangs and knife crime. Book to attend the local forum in your area:

- [Stevenage and North Herts](#)
- [Broxbourne and East Herts](#)
- [St Albans and Dacorum](#)
- [Watford and Three Rivers](#)
- [Welwyn and Hatfield and Hertsmere](#)

**Knife crime has increased in Hertfordshire by 44% in the last three years**

### At the forums you will:

- Learn how to keep children, young people and vulnerable adults safe from gangs and knife crime, through hearing from local experts about the latest data, guidance and good practice

- Share practice with colleagues in other agencies in your local area
- Have the opportunity to feed your views, concerns and suggestions about gangs and knife crime in your district, and how you think agencies should work better together to improve safeguarding practice across Hertfordshire
- Know that your views, concerns and suggestions will be listened to and acted upon by the Strategic Partnership Group

### Who should attend:

The forums are aimed at front line practitioners in all agencies in Hertfordshire that have a role in keeping children and adults with care and support needs safe, including those in the voluntary sector.



## Apps!

Mental Capacity app and the Adult Safeguarding app

## 0-25 Together Service

### Introducing 0-25 Together

The 0-25 Together Service was established in October 2016. The Service is just one of the steps we are taking across the County in our journey to transform Special Educational Needs and Disabilities Services.

The primary aim is to improve outcomes and enhance wellbeing working together to promote safer, independent and fulfilled lives for Children and Young Adults with Disabilities

0-25 Together Service was designed in partnership with local citizens. The service responds to a range of statutory social care responsibilities and also delivers a Community Nursing Service to Young Adults who have particularly complex needs. Just some of our priorities to improve peoples lives are;

- Making sure that the additional safeguarding needs of those with learning difficulties and disabilities are understood and responded too across the local area partnership
- To promoting independence, community involvement and challenge discrimination in all its forms
- Planning for adulthood from an early age with a sustained focus from 14
- Ensuring high quality and proactive communication with families
- Embodying the principles of the SEND Professional Charter (LINK is on local offer I think)

Information about 0-25 Together Service is publicly accessible. Click the link to Find out more on Hertfordshire's SEND Local Offer

### Training HSAB HSCP

To see what courses are on offer please visit..

<https://hscb.event-booking.org.uk/>

<https://hscb.event-booking.org.uk/events-list?c=57>

### County Lines

#### Home Office posters and guidance

[Home Office posters and guidance](#)



### Breaking the Chain, a production by Alter Ego

'Breaking the Chain' is a hard-hitting applied theatre production that aims to raise awareness, kick-start conversations and build resilience around youth violence, with a focus on knife crime – an issue that is seeing young people seriously hurt and, all too often, killed on the streets of our towns and cities.

The Hertfordshire Safeguarding Children Partnership have commissioned Alter Ego (production company), to come to 22 schools across Hertfordshire to be viewed by over 5,000 pupils in years 7 & 8 during the weeks of the 4th and 11th February 2019.



# NEWS

## Government publishes landmark domestic abuse bill

[Click here](#)

## Home Office Forced Marriage Campaign:

[Click here](#)

## Criminal Exploitation and County Lines

[Click here](#)

## Government to toughen safeguarding requirements for charities

[Click here](#)

## Articles of interest:

### Domestic Abuse: The work undertaken by rehabilitation companies

[Click here](#)

The domestic abuse and suicide report is one of the largest studies of its kind, and the first in the UK. Refuge and the University of Warwick looked at the experiences of more than 3,500 of Refuge's clients with the aim of informing policy and practice in relation to victims of abuse who are at an increased risk of suicide.

[Click here](#)

The Campaign to End Loneliness promotes the belief that people of all ages need connections that matter. There are nine million lonely people in the UK and four million of them are older people. Many older people find constant loneliness hardest to overcome. They lack the friendship and support we all need.

[Click here](#)

### Key messages from research on institutional child sexual abuse

[Click here](#)

### Annual Violence against Women and Girls report published

[Click here](#)

### Intra-familial abuse: learning from children and young people

[Click here](#)

### Children with mental health needs in England

[Click here](#)



## UPDATES

### NSPCC

#### Standards for protecting children in sport

The NSPCC's Child Protection in Sport Unit (CPSU) updated its standards for safeguarding and protecting children in sport to help those involved in sport create a safe environment for children and young people and protect them from harm. The update covers recent changes in legislation and government guidance.

<https://thecpsu.org.uk/resource-library/2018/standards-for-safeguarding-and-protecting-children-in-sport/>

### Department for Education

#### Keeping children safe in education

Updates have been made to the statutory guidance for schools and colleges on safeguarding children and safer recruitment.

<https://www.gov.uk/government/publications/keeping-children-safe-in-education--2>

### Research in Practice

#### Research and policy update: exploitation and vulnerability

The Research and Policy Update is about exploitation and vulnerability:

- Supporting sexually exploited young people with learning disabilities
- 'Going viral' and 'going country'
- Social work practice when there is a risk of radicalisation
- Safe foster care for victims of child sexual exploitation

<https://www.rip.org.uk/resources/research-policy-updates/rpu-affiliates-archive/>

### JTAI

#### Joint inspections of the response to child sexual abuse in the family environment

Ofsted has published guidance for joint targeted area inspections on the multi-agency response to child sexual abuse in the family environment.

<https://www.gov.uk/government/publications/joint-inspections-of-the-response-to-child-sexual-abuse-in-the-family-environment>

An additional day has been added to the notification period of joint targeted area inspections since the launch of the child sexual abuse in the family environment theme. This is due to the complexities of the case selection. Ofsted will therefore notify local areas on Monday, rather than Tuesday, that they are receiving the JTAI.

### Home Office

#### Tackling online exploitation

The Home Secretary outlined his vision for a cross-government response to the evolving threat of online grooming and sexual exploitation, including an additional £21.5 million in funding over the next 18 months for law enforcement and intelligence agencies and a renewed focus on prevention. He also called on tech giants to do more to keep children and young people safe.



# UPDATES

## Research

### Children and Families Across Borders (CFAB)

The CFAB published new research into international child protection cases based on an analysis of 200 cases involving 333 children and young people.

The research is presented in three reports:

1. Cross-border child safeguarding: challenges, effective social work practice and outcomes for children.
2. Minimising placement breakdown in international family placements.
3. Safeguarding children in need of protection who travel abroad.

<http://cfab.org.uk/news/research>

## Department for Education

### New unit to tackle exploitation of vulnerable young people

The Children and Families Minister Nadhim Zahawi has announced that the DfE is intending to contract a new service to tackle CSE together with other criminal threats involving child exploitation such as gangs, county lines, modern slavery of children and child trafficking.

The new unit, which will operate from 2019 up until 2022, will provide tailored support to local areas so they can respond effectively to these safeguarding challenges and learn from what works.

## Contextual Safeguarding Network

A new briefing note by the Contextual Safeguarding Network at University of Bedfordshire, Rochdale Borough Council and Research in Practice outlines what is meant by the terms 'complex safeguarding', 'contextual safeguarding' and 'transitional safeguarding' and how these approaches overlap and complement each other. The Safeguarding during adolescence – the relationship between Contextual Safeguarding, Complex Safeguarding and Transitional Safeguarding – briefing note details how these areas engage with some of the challenges and risks associated with adolescence.

The note is aimed at anyone interested in understanding more about new concepts and/or approaches to safeguarding young people and how they relate to each other.

[https://www.rip.org.uk/assets/\\_userfiles/images/general/News images/Safeguarding during adolescence-Briefing\\_Jan19\\_v3.pdf](https://www.rip.org.uk/assets/_userfiles/images/general/News images/Safeguarding during adolescence-Briefing_Jan19_v3.pdf)

Research coming out of the new "What Works Centre" raises some interesting questions about Signs of Safety .

<https://www.communitycare.co.uk/2018/11/15/concerning-question-marks-signs-safety-effectiveness-review-finds/>

The House of Commons - Science and Technology Committee has published a valuable report on Early Intervention - providing scrutiny and consideration of some of the key issues around early intervention, including a balanced look at some of the pro's and con's around ACE.

<https://publications.parliament.uk/pa/cm201719/cmselect/cmsctech/506/506.pdf>

CiN data – which highlights and reinforces the messages in the above publication about early intervention and prevention as this evidences that outcomes for children are adversely impacted once they are Children in need, as we know.

<https://www.gov.uk/government/publications/review-of-children-in-need/review-of-children-in-need>

## Spotlight on 'Managing Complex Cases'

**The HSAB's priority is to ensure partners are working together to ensure the best and most appropriate care and support is provided to ensure wellbeing and independence.**

This is especially important when we work alongside individuals whose needs may be described as complex and or high risk and may require input from multiple agencies. HSAB is committed to these principles and will ensure that:

- there is effective multi-agency working and practice
- concerns receive appropriate prioritisation
- agencies and organisations fulfil their agreed responsibilities and statutory functions
- there is a proportionate response to the level of risk to self and others
- agencies and organisations comply with relevant health and social care law
- fully include the individual in planning and discussions in relation to their care unless there is a legal reason not to do so

This is achieved through:

- promoting a proportionate approach to risk assessment and management
- clarifying different agency and practitioner responsibilities and in so doing, promoting transparency, accountability, evidence of decision making processes, actions taken and
- promoting an appropriate level of intervention through a multi-agency approach
- including the individual in decision making and discussion throughout

This guidance gives an outline to professionals in how to manage complex cases within a multi-agency environment.

## Adults at Risk of Going Missing

**Do you know of a vulnerable adult who is at heightened risk of going missing due to their care and support needs?**

The Adult at Risk of Going Missing Form has been developed to record information about a vulnerable adult who is at risk of going missing. The Guidance for Partner Organisations provides more information.

<https://www.hertfordshire.gov.uk/media-library/documents/adult-social-services/factsheets/missing-persons-form.pdf>  
<https://www.hertfordshire.gov.uk/media-library/documents/adult-social-services/external-guidance-jan-2019.pdf>

## Raising Awareness of Safeguarding Adults

**Download our refreshed set of Safeguarding Posters from the HSAB website:**

<https://www.hertfordshire.gov.uk/services/adult-social-services/report-a-concern-about-an-adult/hertfordshire-safeguarding-adults-board/hertfordshire-safeguarding-adults-board.aspx>

# Hertfordshire

## Safeguarding Adults Board

*Working together to prevent abuse*

### HSAB Learning Bulletin: Case Study

Bulletin 1:  
November 2018

The subject of this learning review was a young man who died at age 29. At the point of death he was extremely underweight, had a documented alcohol addiction and was self-neglecting. The HSAB felt that although the case didn't meet the criteria for a safeguarding adult review there was evidence of good practice which could be explored and shared plus the opportunity to identify areas for improvement.

### Pen Picture

- ✚ X was a young man with a learning disability who over a period of years suffered with an alcohol addiction. This resulted in self-neglect to a point where he could no longer go upstairs and slept on a sofa downstairs. There was also previous domestic abuse within the family.
- ✚ A Safeguarding concern was raised by the District Nursing team and they liaised closely with the social care worker and chair of the Safeguarding meeting prior to a hospital admission.
- ✚ On admission the patient was found to weigh only approx. 35kg, there was evidence of self-neglect, reduced mobility, multiple pressure ulcers and he had been suffering from a flu like illness for previous 3 days.
- ✚ A couple of days after admission he was transferred to Intensive Care Unit, where he deteriorated over night and died.

## Examples of Good Practice



- ✚ There had been a lot of agencies involved in the case and they had all worked really hard to support X.
- ✚ The agencies had been talking to each other. The agencies had cooperated with each other to gain access to X.
- ✚ Both Social Care and HPFT kept trying to engage with the family over a long period of time and kept cases open to try to encourage engagement.
- ✚ There was documented persistence of an Occupational Therapist (HCT) to arrange appointments despite the difficulties in contacting the family. The case had not been closed due to no contact.
- ✚ Once the OT (from Hertfordshire Community Trust) had made contact with the family they took other health professionals along with them to ensure access to the family.

## Learnings and Resources

- ✚ A Multidisciplinary Team meeting could have been held earlier and the family could have been involved in the meeting.
- ✚ The larger family dynamics could possibly have been addressed differently.
- ✚ Better co-ordination between agencies could have saved time and resources.
- ✚ There was no clear lead agency.



## What has the HSAB done?

- ✚ There is now a HSAB multi-agency complex case guide for professionals, which gives advice and guidance on using multi-agency meetings to manage cases.
- ✚ This guide also helps identify a lead professional and gives a clear template for running a multi-agency meeting
- ✚ The HSAB has also issued a comprehensive guide to managing self-neglect cases
- ✚ Both these guides will be reviewed to ensure family dynamics are reviewed by professionals
- ✚ Find HSAB resources at <https://www.hertfordshire.gov.uk/services/adult-social-services/report-a-concern-about-an-adult/hertfordshire-safeguarding-adults-board/hertfordshire-safeguarding-adults-board.aspx>: Under HSAB Practice

If you require further information on this bulletin please contact Mary Moroney  
Safeguarding Boards Manager, [mary.moroney@hertfordshire.gov.uk](mailto:mary.moroney@hertfordshire.gov.uk)

## Announcements

**Mick Ball**, Detective Chief Superintendent and Head of Crime and Safeguarding Command has retired from the Hertfordshire Constabulary however, he has now returned as a civilian as Head of Thinking and Analysis.

**Paul Maghie**, former Detective Superintendent and Head of Safeguarding Command is now Detective Chief Superintendent and Head of Crime and Safeguarding Command.

**Dee Perkins** former Detective Chief Inspector for Vulnerable Children is now Detective Superintendent, Head of Safeguarding Command.

**Michael Trotman** has been appointed as Detective Chief Inspector, Vulnerable Children.

**Andrea Dalton** has been appointed as Detective Inspector, Vulnerable Children.

**Neil Langford** is Detective Chief Inspector, Vulnerable Adults.

**Stuart Cheek** is Detective Chief Inspector, DAISU.

**Theresa Heredia** is Detective Inspector, JCPIT.

